

Deontological Code of Deskia Consult

Preamble

In an effort to contribute to the social welfare, environmental protection and sustainable development, Deskia Consult has written and accepted the following code of deontology, which expresses our rules of good professional practice.

Art. 1

The Deskia Consult team shall use knowledge and skills for the enhancement of safety, health and welfare of the public and shall strive to comply with the principles of sustainable development in the performance of the professional duties.

Art. 2

The Deskia Consult team shall protect the clients' best interest audaciously and honorably.

Art. 3

The Deskia Consult team shall perform services only in areas of competence.

Art. 4

The Deskia Consult team's attitude shall express willingness to lend assistance to the client.

Art. 5

The Deskia Consult team shall observe the rules of conscientiousness and diligence and shall produce work in a timely manner.

Art. 6

The Deskia Consult team shall not disclose and keep secured from dissemination and wrongful use any information obtained during the course of their participation in the Deskia Consult's activities. This obligation is not limited in time.

Art. 7

Deskia Consult may not attend to cases where the client's interest conflicts with that of:

1. A person who is or has been a client of Deskia Consult;
2. A person who is or has been a client of a person who acts in Deskia Consult as a collaborator, worker or member of the administrative staff; a person who is or has been a client of an entity within the framework of which the persons mentioned above delivered or participated in the delivery of Consultancy or assistance.

Art. 8

Deskia Consult team shall not undertake consultancy or assistance:

1. if its result could concern themselves or Deskia Consult company;
2. if they previously delivered consultancy or assistance to an opposing party in the same endeavour;
3. against a close person or a person with whom they are in a serious personal dispute;
4. to clients with conflicting interests despite the clients' consent.

Art. 9

Members of the Deskia Consult team shall not deliver consultancy or assistance in another entity with incompatible activities.

Art. 10

Deskia Consult team shall not deliver consultancy or assistance that would facilitate committing a crime or would indicate the possibility of avoidance of criminal responsibility.

Art. 11

Deskia Consult team shall provide well-reasoned opinions. When possible, Deskia Consult shall acknowledge the sources.

Art. 12

Deskia Consult team shall acknowledge mistakes or errors of judgment as soon as possible and make amends for them. Deskia Consult team shall admit honest criticism made by clients, the community or the society.

Art. 13

Deskia Consult team shall not justify violation of ethics with suggestions made by clients.

Art. 14

Deskia Consult team shall actively include the clients in reviewing options to solve the problem. Deskia Consult team shall inform the clients of any action or result within the framework of consultancy or assistance delivered to them.

Art. 15

Deskia Consult shall refuse consultancy or assistance to clients whose trust is lost.

Art. 16

Deskia Consult team shall surrender all documents supplied by the clients when requested by them.

Art. 17

Deskia Consult team shall never use unfair selling techniques such as low-balling. Deskia Consult team shall inform the clients that Deskia Consult company rests under no obligation to incur some costs relating to the delivery of consultancy or assistance, such as government fees, payment of taxes, rework due to inaccurate information provided by the client or unilateral changes of scope.

Art. 18

All work conducted by Deskia Consult shall be original work and shall not knowingly infringe third party rights.

Art. 19

Deskia Consult team shall be committed to continued professional development and lifelong learning.

Art. 20

The Deskia Consult team shall support the professional bodies of their disciplines.